

Wiltshire Children's Services
HCRG Care Group Ltd
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Phonelines are open 09:00 – 17:00 Monday to Friday

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<https://wiltshirechildrensservices.co.uk>

September 2024

Dear Parent or Carer,

All parents and carers of reception age children starting school in September 2024 in Wiltshire are invited to complete a school digital health and wellbeing questionnaire.

The purpose of this is to provide you with the opportunity to tell us about your child's health so we can assess the health needs of new school starters in reception year. We can provide you and your child with any appropriate support which may include online or face to face support where required.

You can complete this simple online questionnaire by using the following link:

<https://forms.chathealth.nhs.uk/index.php/113111?lang=en>

The questionnaire contains helpful tips, advice, a personalised health plan and signposting to appropriate online resources. All children starting school are also offered vision screening, if you do **not** wish to receive this service then please opt out using the questionnaire. If you would like to opt your child out of vision screening and do not wish to complete the questionnaire, please call our Single Point of Access (SPA) on 0300 247 0090 (Phonelines are open 09:00 – 17:00 Monday to Friday) within **two weeks** of receiving this letter.

For the best experience when completing the questionnaire, we recommend using a modern web browser, such as the latest versions of Microsoft Edge, Chrome, Safari, or Firefox. This website is not supported by Internet Explorer and may not work correctly when used. If you would prefer a paper copy of the questionnaire, please speak to your school office.

The following topics are covered within the questionnaire:

- Dental Health
- Immunisations
- Vision
- Healthy Lifestyles
- Allergies
- Health conditions and medications
- Toileting
- Starting School

It will help to have the following information before you begin completing the questionnaire:

- Your child's NHS number (which can be found in your child's 'Red Book' – personal child health record or at <https://www.nhs.uk/nhs-services/online-services/find-nhs-number/>)
- Details of any medicines your child takes
- The name and address of your child's dentist
- Your child's immunisation history. Starting school is the ideal time to check if your child is up to date with their childhood vaccinations including the MMR vaccine. More information can be found [here](#).

The information you provide us with will be confidential and held securely in accordance with UK General Data Protection Regulations (GDPR). For further information please see our [privacy notice](#). A copy of the completed questionnaire will be added to your child's electronic medical records. Only NHS staff providing services to your child will have access to it.

Aggregated data about key themes only, will be shared with schools and local authority public health commissioners which will support an understanding of local health trends and enable planning the services required in Wiltshire for children and their families. We will not share specific information about your child.

The questionnaire is important for your child's health, and we would ask that you complete as soon as possible on receipt of this letter.

If you are experiencing technical difficulties completing the questionnaire or have any queries, please telephone the SPA on 0300 247 0090. Our opening times are 09:00 – 17:00, Monday to Friday except bank holidays. They will help you with the issues you are experiencing or direct your call to a school nurse to resolve.

Yours sincerely

Tiff Ferris
Professional Lead 5-19 Public Health Nursing (Wiltshire)